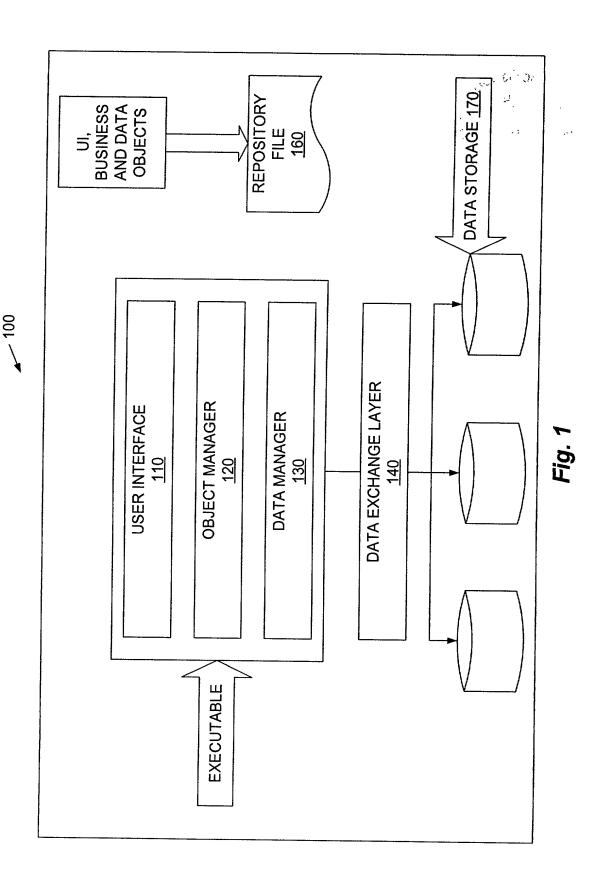
Richard Joseph Caballero

Title:

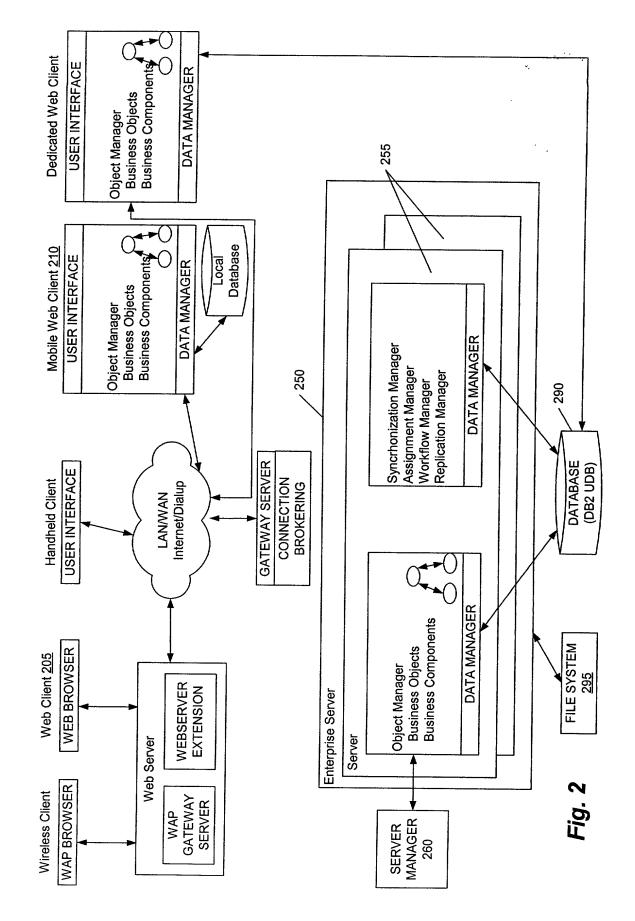
System and Method for Processing Complex Orders



Attorney Docket No.: SBL0020US Serial No.: 10/024,691

First Inventor: Richard Joseph Caballero

Title: System and Method for Processing Complex Orders



Attorney Docket No.: SBL0020US

First Inventor:

Title:

Serial No.: 10/024,691

System and Method for Processing Complex Orders

Richard Joseph Caballero

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Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero Title: System and Method for Processing Complex Orders Applet Designer Smart Sript Designer Integration Designer Personalization Designer Model Builder Server Manager Anywhere Tools **Business Object** Application Upgrader Assignment Designer Workflow Designer Design Time Admin Run Time Admin M Authentication & Access Targeting Content Replication Data Smart Script Business Services Control Pricing Configurator **Business Object Business Integration Manages** Interfaces Siebel Application Framework Event Manager Management Communication Server Profile E-mail & FAX Workflow Manager Network Support Manager Virtual Business Data Components Application Integration Services Collaboration Configuration Server Product Assignment Manager Integration Services **Business Processes** Enterprise Object Manager Server Search Care Services Syndicated Web Engine Client **Business Analysis** Report Server OLAP Data Campaign Manager Mart

Fig. 4A

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Attorney Docket No.: SBL0020US Serial No.: 10/024,691

First Inventor: Richard Joseph Caballero

Title: System and Method for Processing Complex Orders

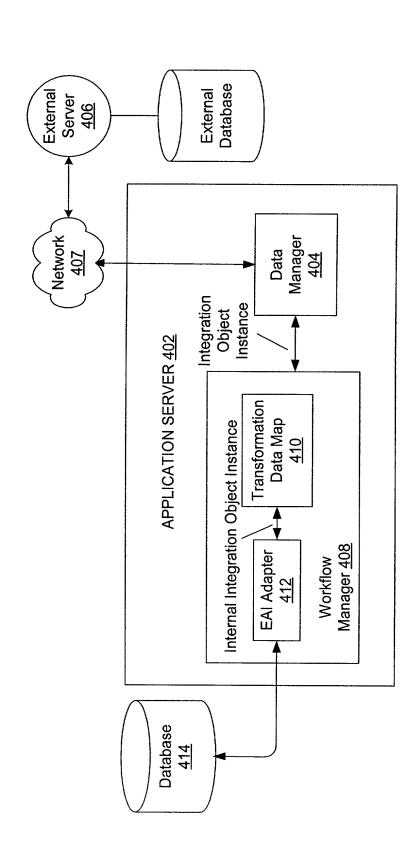


Fig. 4B

Title:

System and Method for Processing Complex Orders

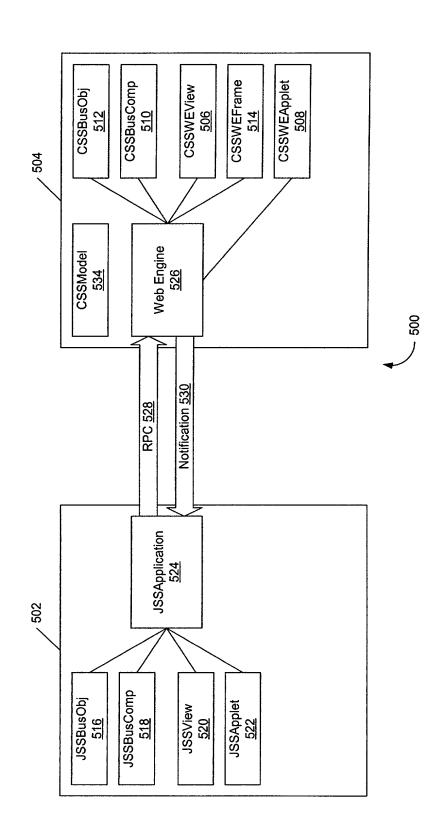
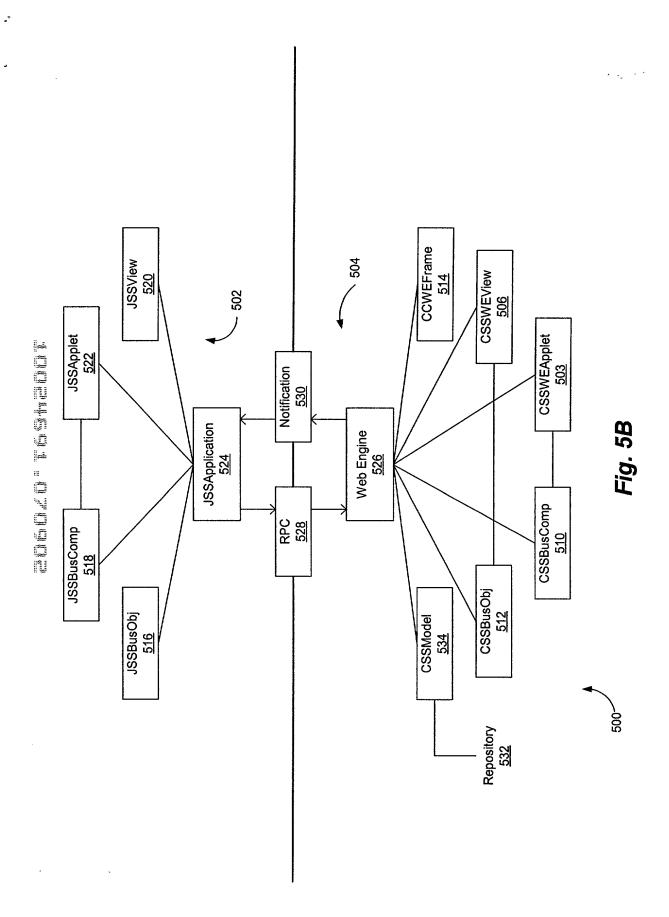
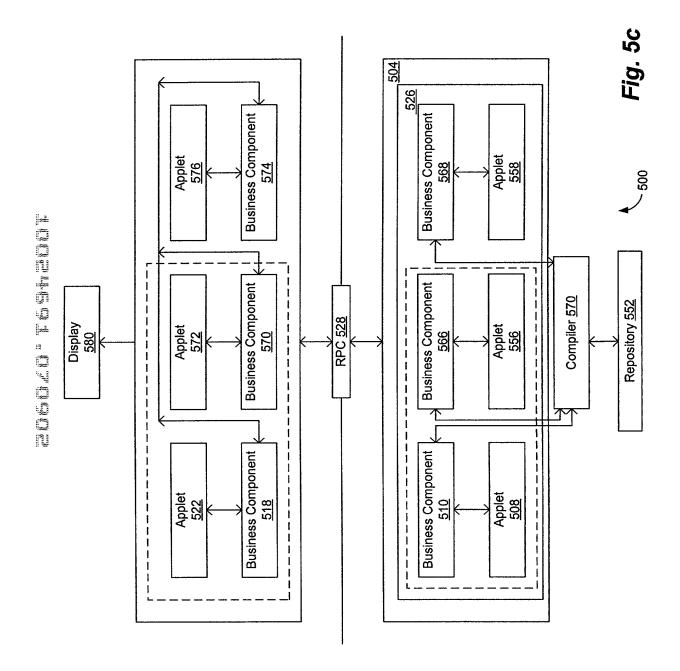


Fig. 5A



Attorney Docket No.: SBL0020US

SBL0020US Serial No.: 10/024,691 Richard Joseph Caballero System and Method for Processing Complex Orders First Inventor:
Title:



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Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero

Title: System and Method for Processing Complex Orders

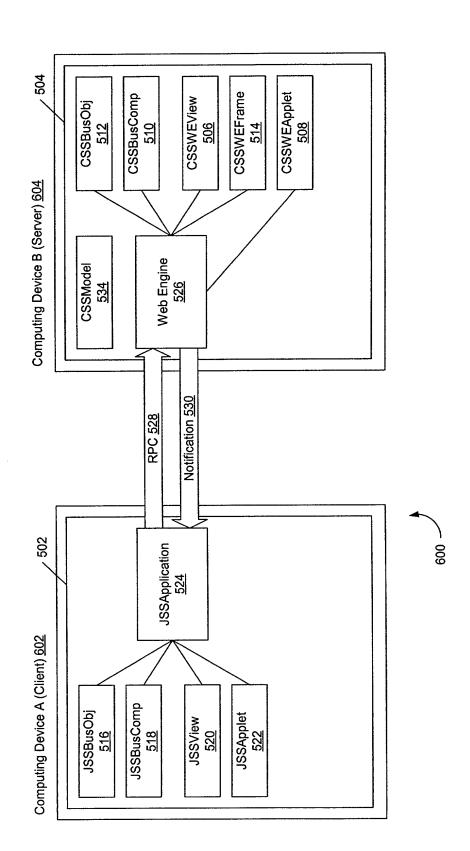
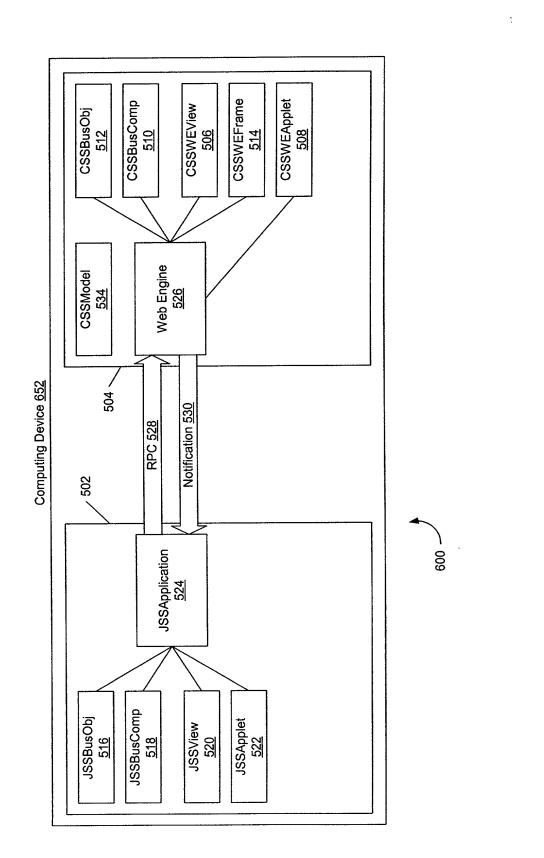


Fig. 6A

Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero

Title: System and Method for Processing Complex Orders



Attorney Docket No.: SBL0020US

First Inventor:

SBL0020US Serial No.: 10/024,691 Richard Joseph Caballero System and Method for Processing Complex Orders Title:

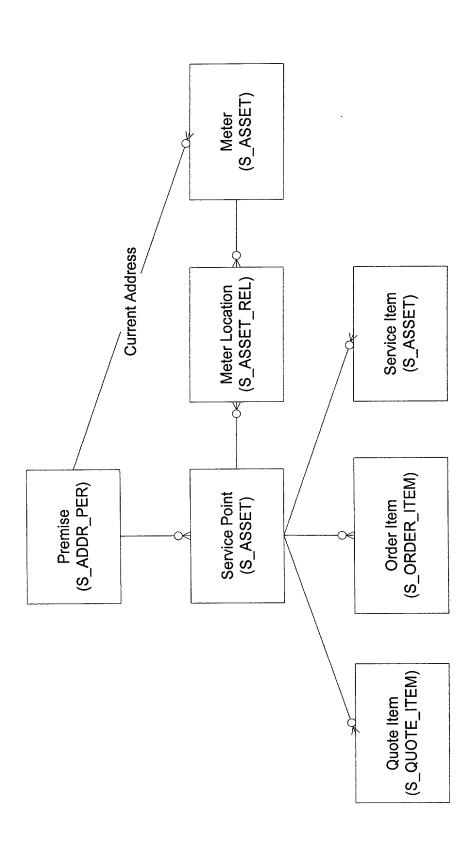


Fig. 7A

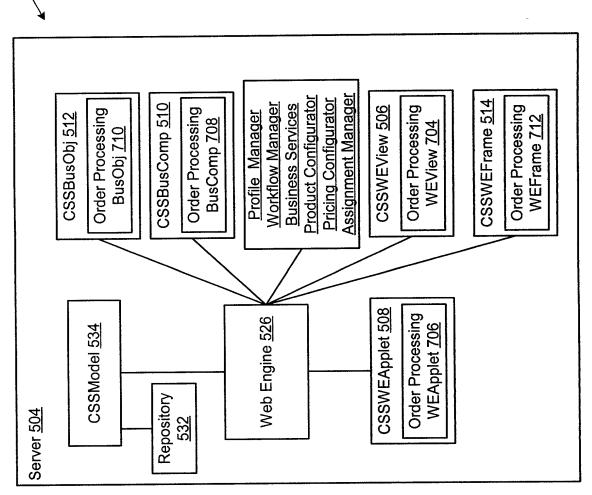
First Inventor:

Richard Joseph Caballero

Title:

System and Method for Processing Complex Orders

Fig. 7B



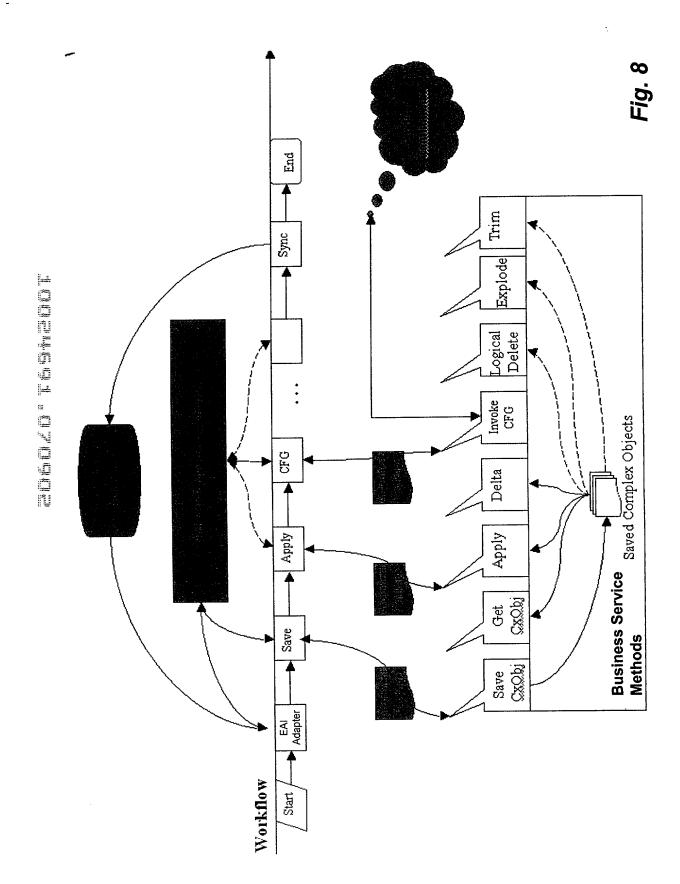
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Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero

Title:

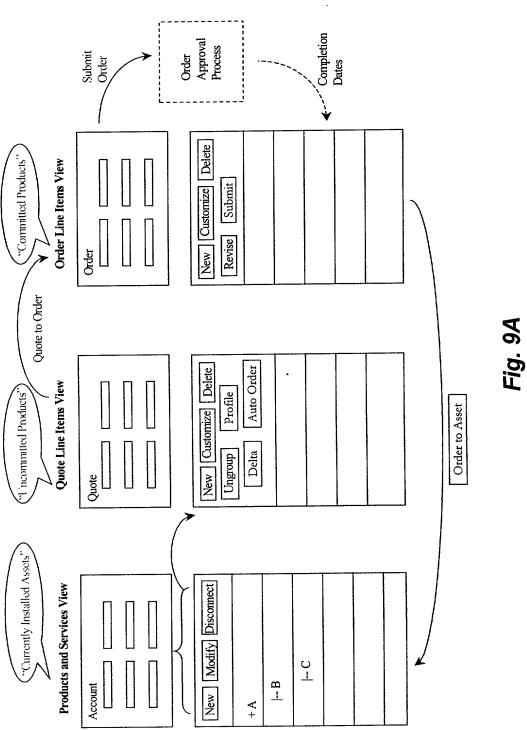
System and Method for Processing Complex Orders



Attorney Docket No.: SBL0020US Serial No.: 10/024,691

Richard Joseph Caballero First Inventor:

System and Method for Processing Complex Orders Title:



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Attorney Docket No.: SBL0020US Serial No.: 10/024,691 Richard Joseph Caballero First Inventor: System and Method for Processing Complex Orders Title: Customer Customer Customer Account Customer Customer Customer Customer * Null Query Account Class: Account Team *Account Type: Main Phone # (908) 325-67 Wain Fax # Retailer SADMIN SADMIN SADMIN SADMIN SADMIN SADMIN Fraud Management Credit Management Distributor Distributor Distributor Retailer Distributor Retailer Retailer 900 Account D&B Reports | Account Team Active Status Active Active Active Active Active Active Account Team: Symonymes: ndustry: Status (908) 325-6702 (908) 456-8900 (908) 456-8900 (908) 456-8900 (908) 456-8900 Main Phone # (908) 325-6701 (908) 325-7801 Service ABC Americas East

Parent

🕥 1-7 of 7

Accounts

Account:

Show: All Accounts

Montegomery Princeton Pennington

ABC Americas East

Name

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ABC Mart # 18 ABC Mart #17 모

ABC Mart HQ ABC Mart #21

Fig. 9B

Country

State:

Address Line 2:

Address Line 1: 200 University /

ABC Mart #17

*Name:

Move

Americas Accounts

Ace Corporation

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Arruunt AF Parker > Account	Account		914	
Account (CONTRACT)	9 CI ES 1 of 3D+	+		
Name: A K Parker		Site: Address Line 2:	Synonyms: Status:	Account Type: Clinic
Address Line 1: 1000 Industnal Way City: San Francisco 21p:		State: C.A. .:	Active Industrias: Account Team: PECONPOJ	Main Fax#:
Products & Services (Service) (হলে গোলা ক্যানিক	ices (Service)	S 29 1-3 of 3	Products & Services (Billing) জন্ম থান্য গুৰুৱাটো ভালকান্যক	Cars 1-3 of 3
Product Name 👄	Service ID 🗢	Agreement Name 💠 Service Description 👄	Product Name ⇌ Service ID ♣	Agreement Name 🚓 Service Description 🚓
Local Services Bundle 415-997-6786 DSL Service 415-987-7384 Wireless Service 415-987-7384	415-987-5786	A.K. Parker Agreement DSL Services Bundle A.K. Parker Agreement Wireless Service	Local Services Bundle 415-987-6786 DSL Service 415-987-7384	AK Parker Agreement Local Service Bundle AK Parker Agreement DSL Service AK Parker Agreement Wireless Service
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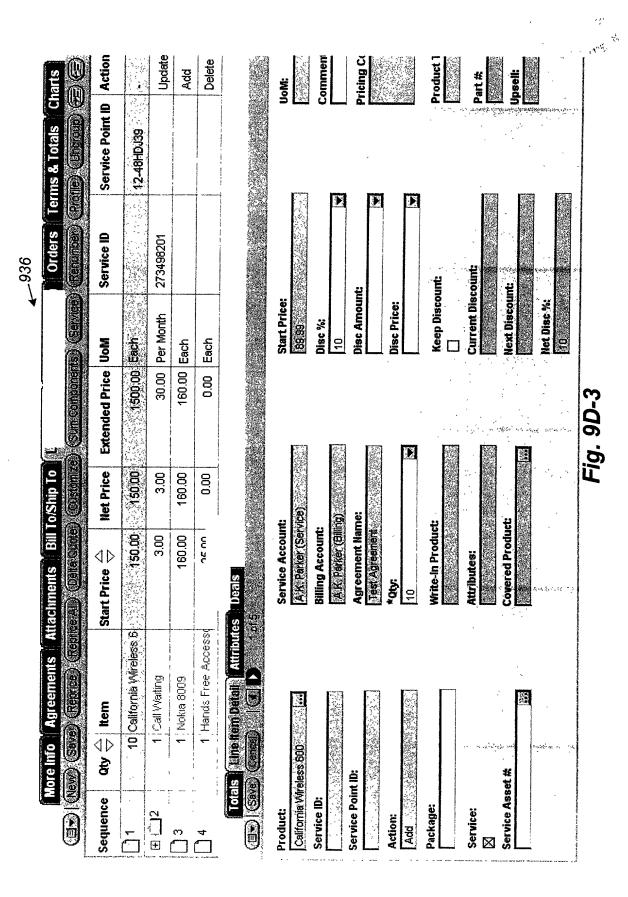
Fig. 9D-1

Richard Joseph Caballero

System and Method for Processing Complex Orders Title:

Service Point ID Action Terms & Totals 'Sales Rep Effective: SADMIN 9222001 8332001 Service ID Line lem (SAP) Marriott International Marriott International Marriott International llet Price Extended Price Vold Billing Account: Dated BIII Torship To Application List Prices - eBusine 🥨 Start Price 🖒 Agreement Name, Agreements Attachments Order Placed Price List: 馬里 **1**D 8 Sequence 1-10MLH Name:

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1 Call Wating	3.00	3.00	30.00	30.00 Per Month	273498201		Update	Update A K. Parker (Service A.K. Parker (Billing) Test Agreement	A.K. Parker (Billing)	Test Agreement
1 Nokia 8009	160.00	00.091	160.00 Each	Each		-	Add	A.K. Parker (Service A.K. Parker (Billing) Test Agreement	A.K. Parker (Billing)	Test Agreement
1 Hands Free Accessu	25.00	00:00	0.00 Each	Each	***************************************		Delete	Delete A.K. Parker (Service A.K. Parker (Billing) Test Agreement	A.K. Parker (Billing)	Test Agreement

Action	Update	,
oju († voju	Number of Ings before call is forwarded Number to forward call to	
Official Description	650) 278-3632 Number to for	
Line Item Detai		
Totals SKE Kutribute Hame	No. Of Rings Forwarding No.	

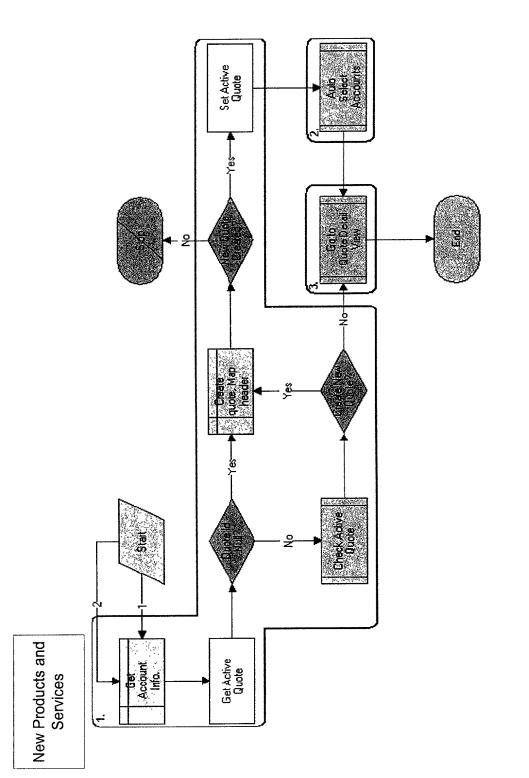
Attorney Docket No.: SBL0020US Serial No.: 10/024,691

Richard Joseph Caballero

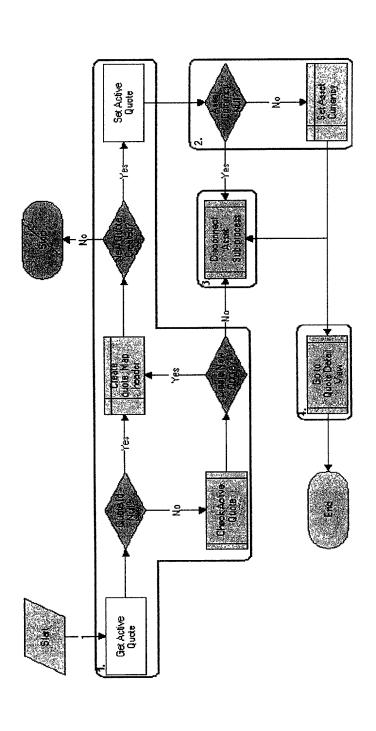
First Inventor: Title: System and Method for Processing Complex Orders

	Opportunity: Service Warranties for Pe Quote # 10.3VGRF SR # Agreement Name: Test Agreement
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② 《E ▶ 1of7+	Account: A.K. Parker Site: Sarta Name: Opperman First Name: Gless Revice Account: A.K. Parker (Service) Billing Account: A.K. Parker (Billing)
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Attorney Docket No.: SBL0020US Serial No.: 10/024,691
First Inventor: Richard Joseph Caballero
Title: System and Method for Processing Complex Orders



Disconnect Process

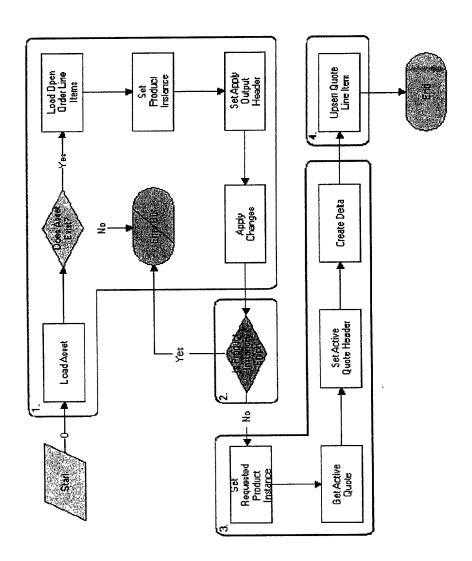
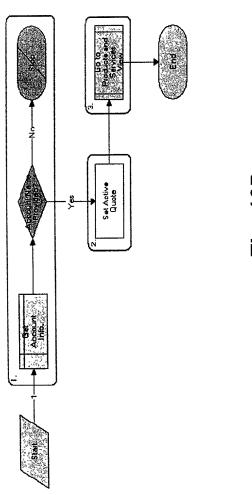


Fig. 10C-2

Disconnect Asset Sub-Process



Profile Process

Viaw Cat Set Active Quale Header Load Asset Create Delta Get Instance

Fig. 10E

Edit Quote Line Item Process

Supplemental Order Process

Attorney Docket No.: SBL0020US

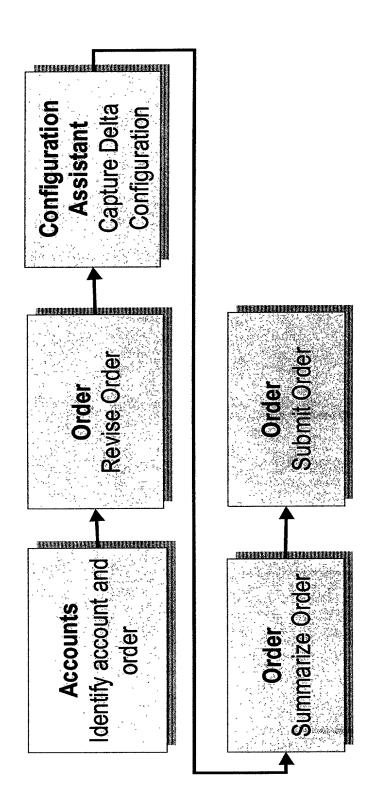
Serial No.: 10/024,691

First Inventor:

Richard Joseph Caballero

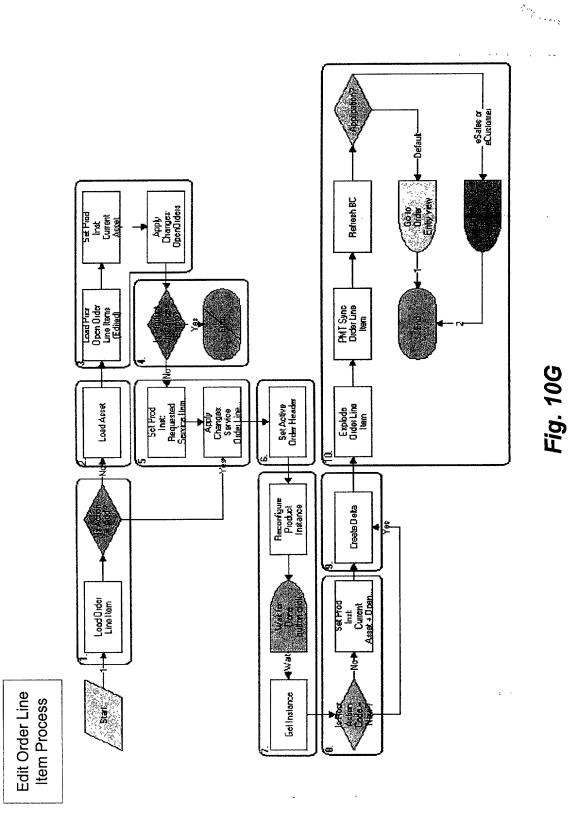
Title:

System and Method for Processing Complex Orders



Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero

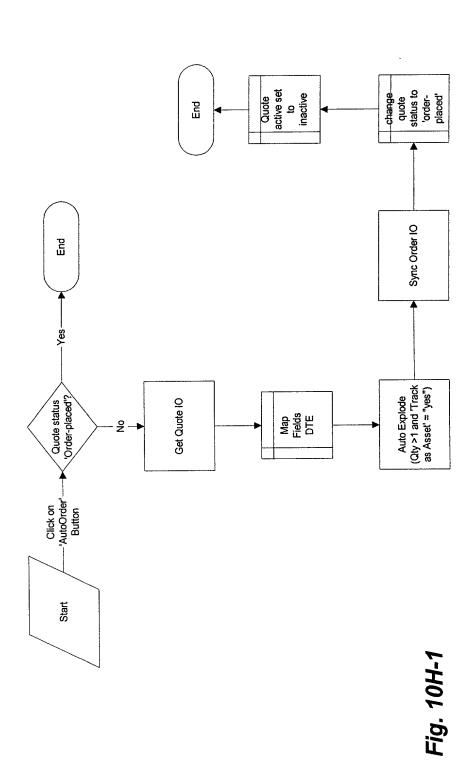
Title: System and Method for Processing Complex Orders



Quote to Order Process

Attorney Docket No.: SBL0020US
First Inventor: Richard Josep
Title: System and M

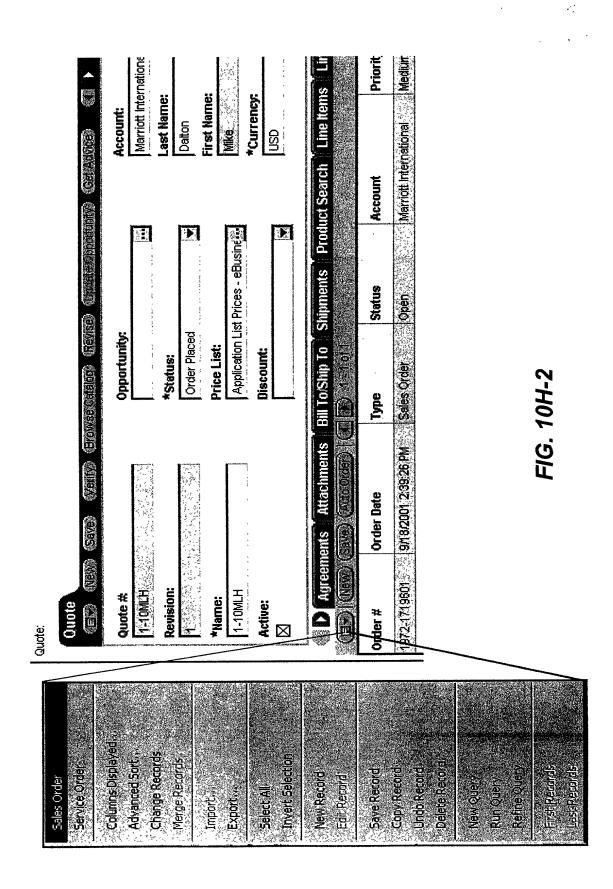
SBL0020US Serial No.: 10/024,691 Richard Joseph Caballero System and Method for Processing Complex Orders

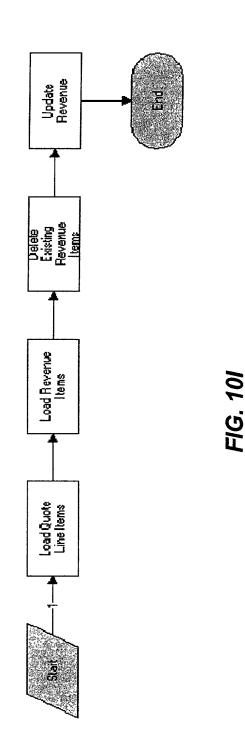


Attorney Docket No.: SBL0020US Serial No.: 10/024,691

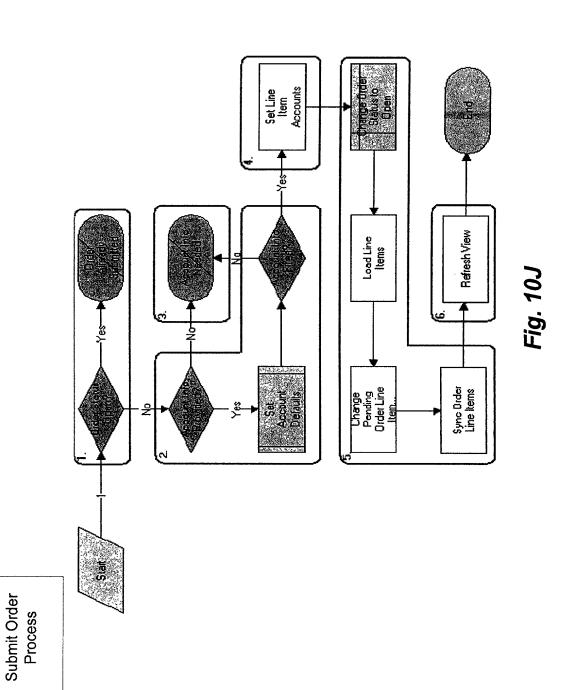
First Inventor: Richard Joseph Caballero

Title: System and Method for Processing Complex Orders

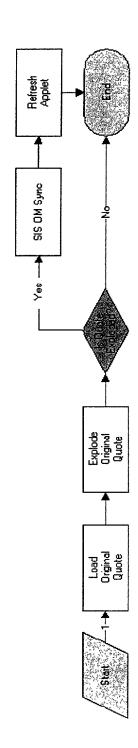




Update Opportunity Process



Ungroup Process



Attorney Docket No.: SBL0020US Serial No.: 10/024,691

First Inventor: Richard Joseph Caballero

Title: System and Method for Processing Complex Orders

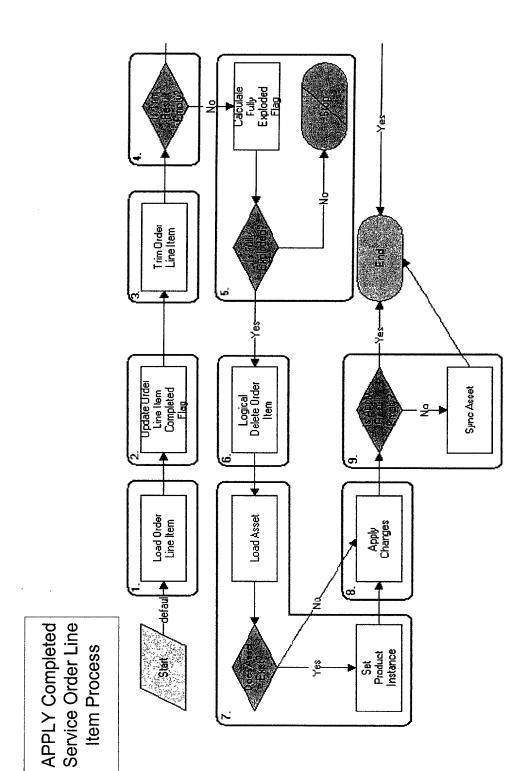


Fig. 10L

Title:

System and Method for Processing Complex Orders

Move Process

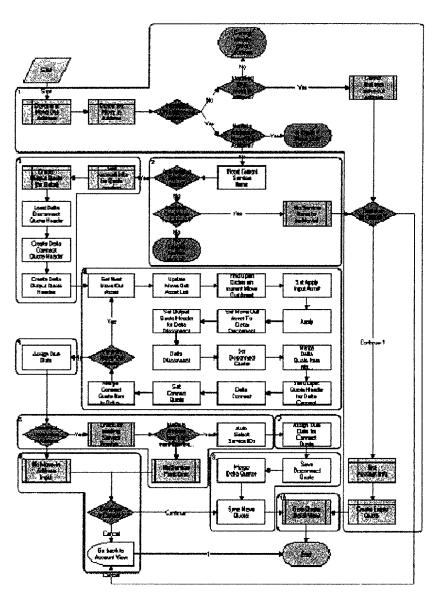
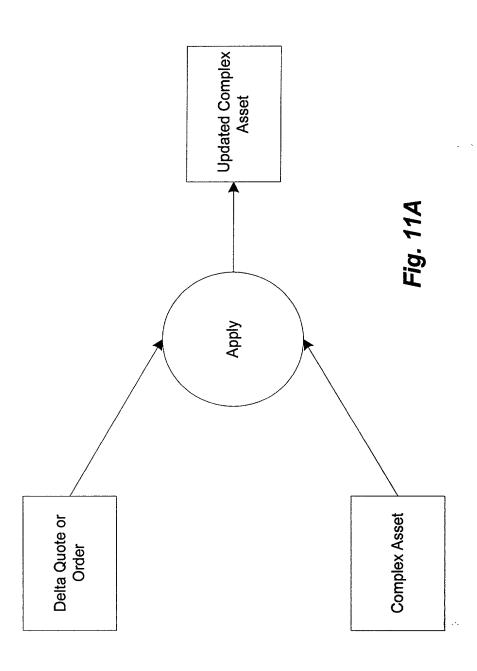
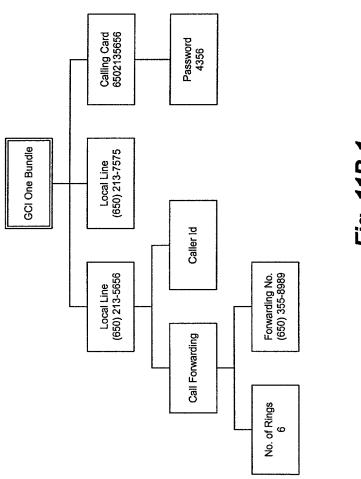


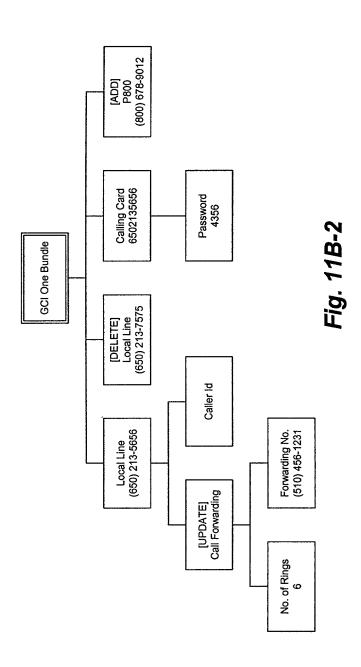
Fig. 10M

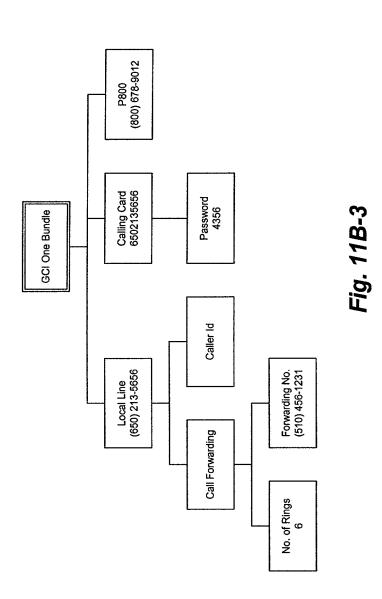




Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero

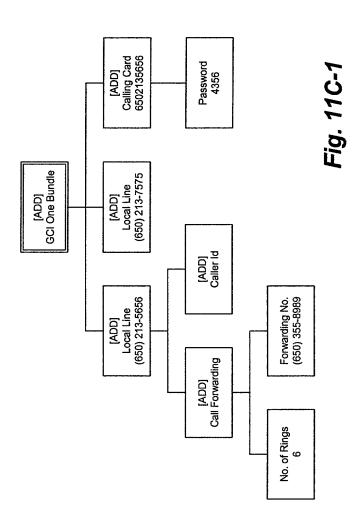
System and Method for Processing Complex Orders Title:



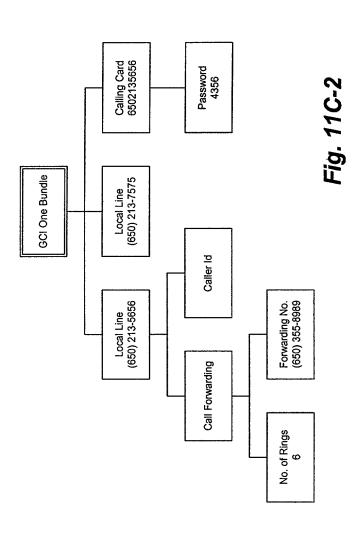


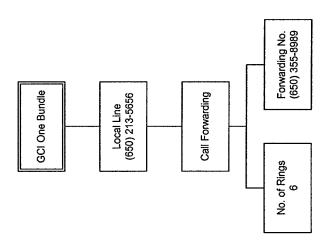
Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero

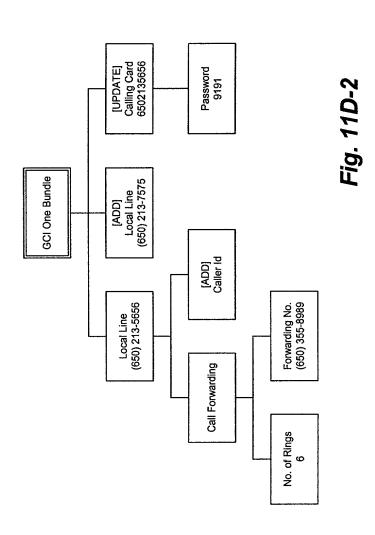
Title: System and Method for Processing Complex Orders

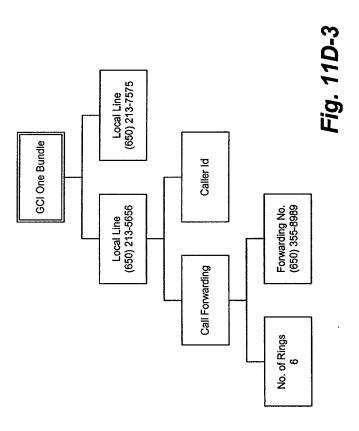


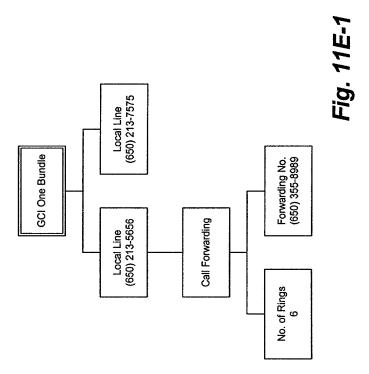
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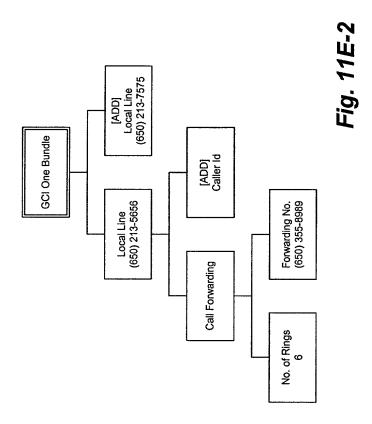


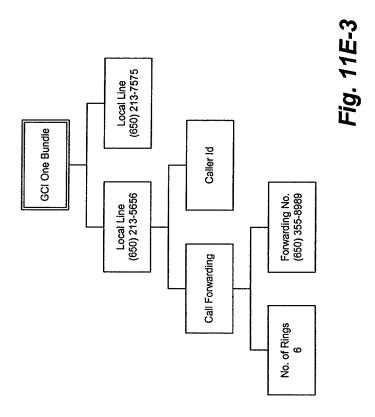


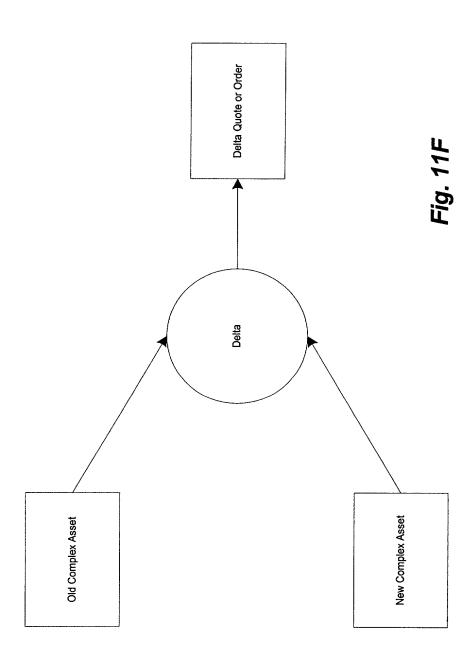












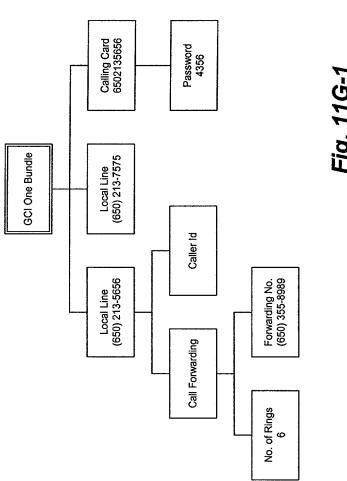
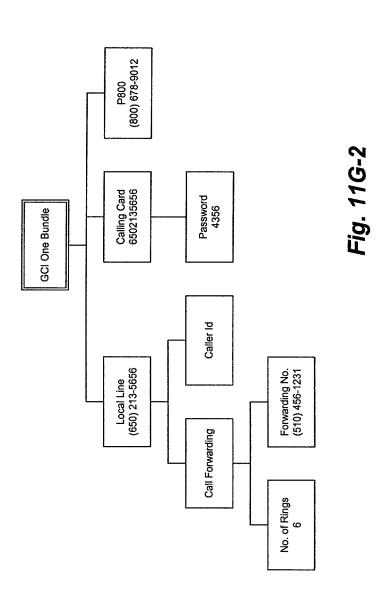
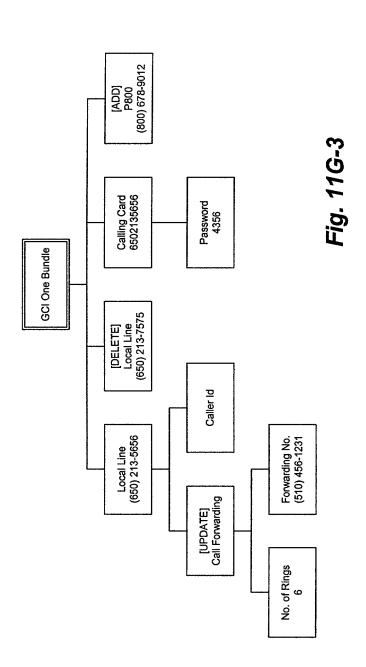
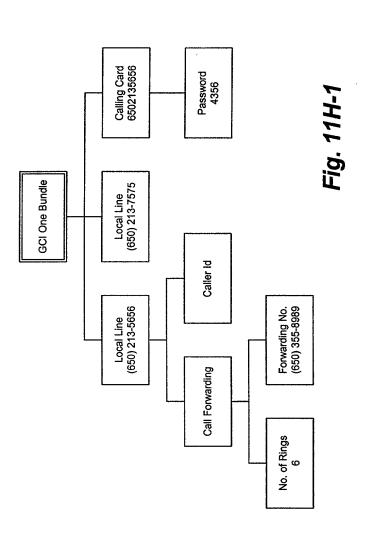


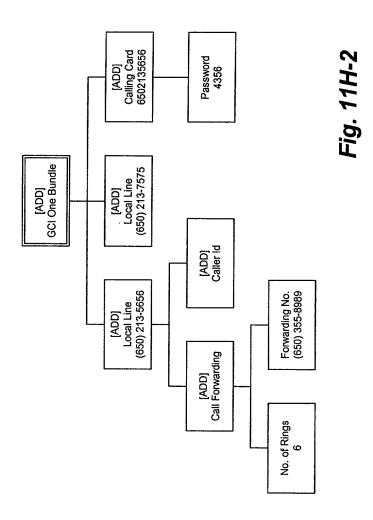
Fig. 11G-1





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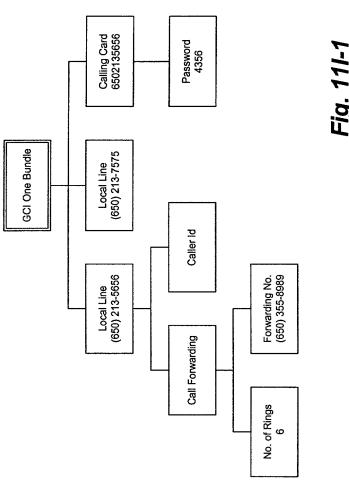
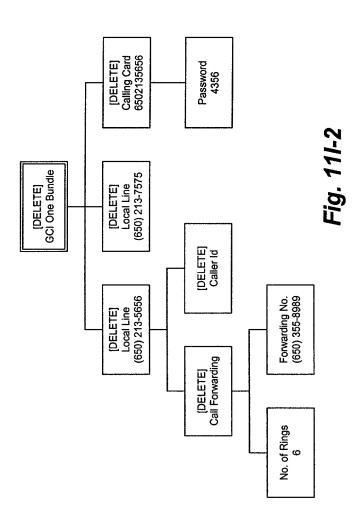


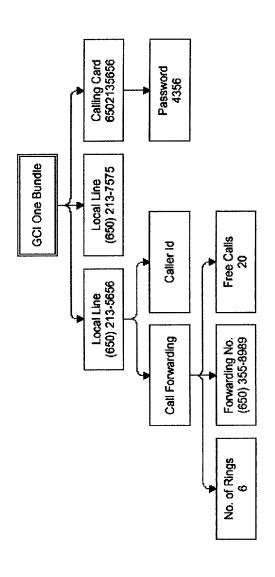
Fig. 111-1

Attorney Docket No.: SBL0020US Serial No.: 10/024,691 First Inventor: Richard Joseph Caballero

Title: System and Method for Processing Complex Orders



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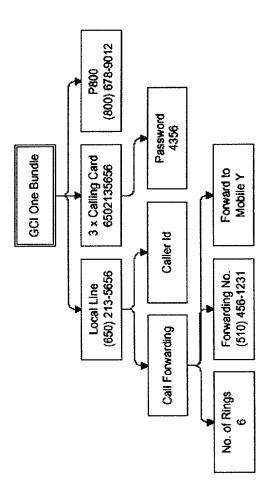
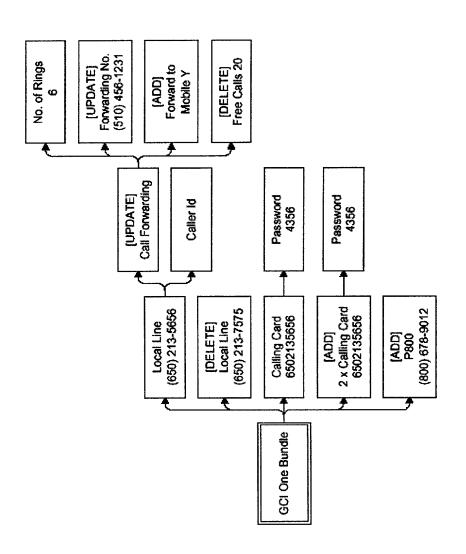


FIG. 11J-2

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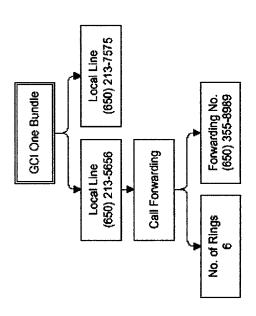
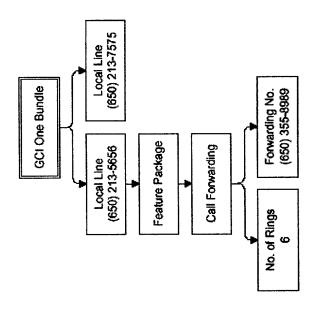
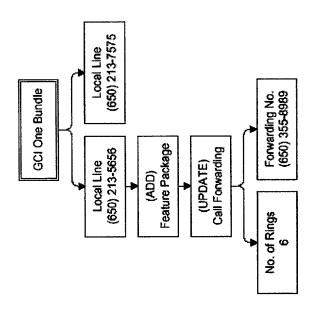
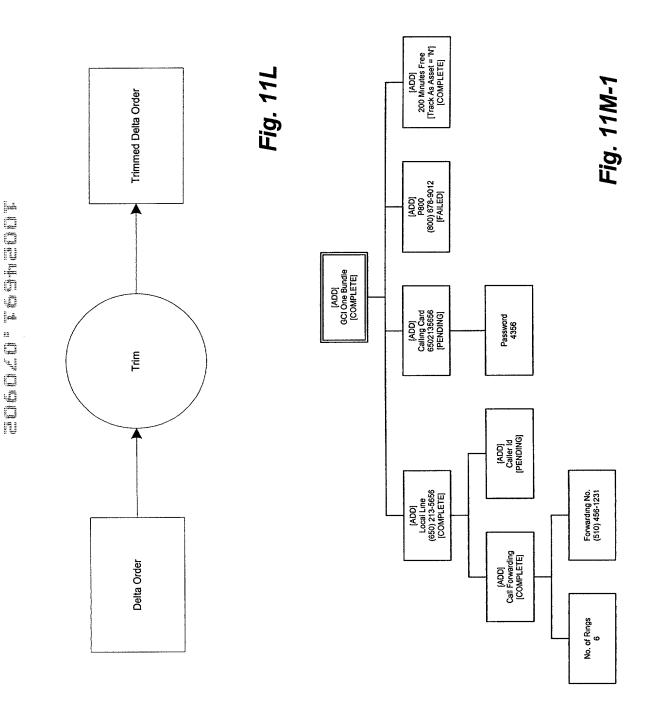


FIG. 11K-1

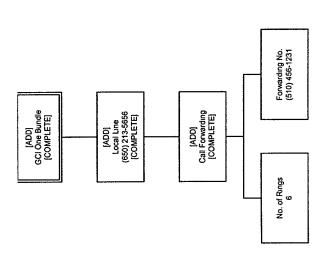








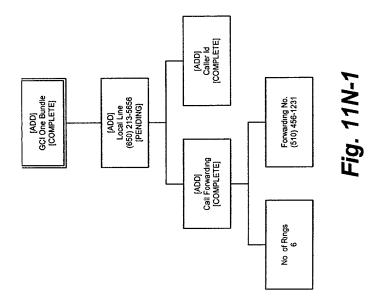
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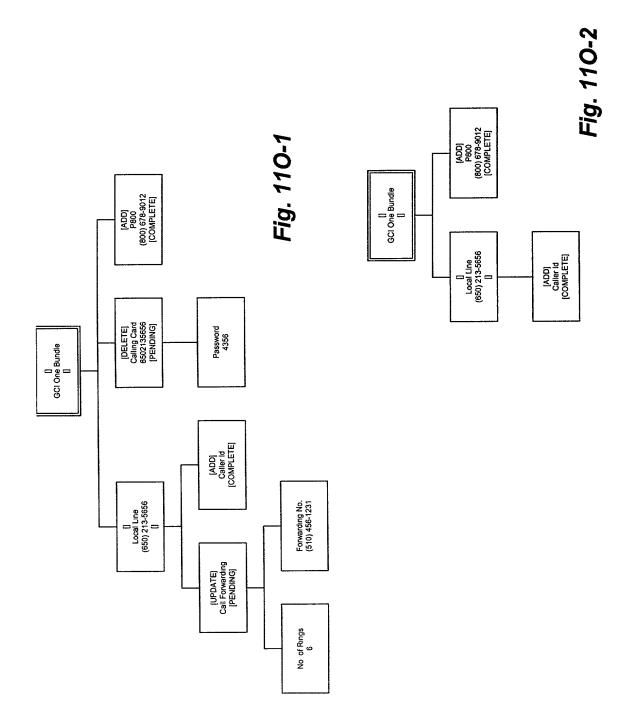


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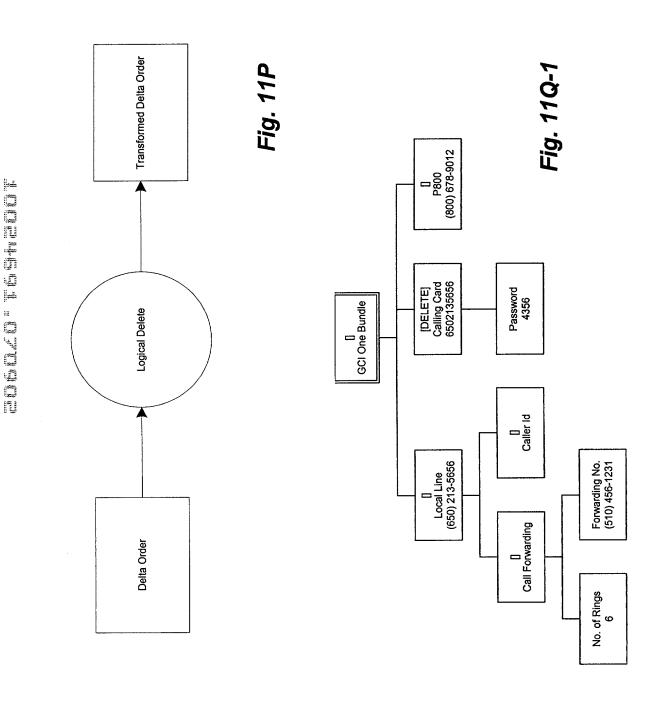
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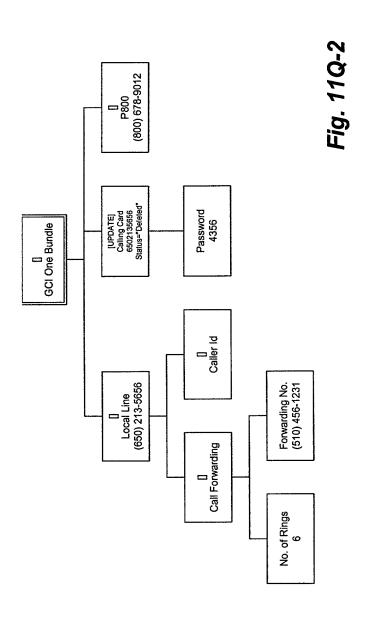




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First Inventor:

Attorney Docket No.: SBL0020US Serial No.: 10/024,691
First Inventor: Richard Joseph Caballero

Title:

System and Method for Processing Complex Orders

